

**THE UNIVERSITY OF TEXAS AT AUSTIN
SCHOOL OF SOCIAL WORK**

Instructors:

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Course Number:	SW395K	Unique Number:	61765
Semester:	Fall 2017-Spring 2018	Phone:	(512) 475-9367
Meeting Time:	Rotating Fridays 2:00-5:00 pm	Office Room:	SSW 3.212G
Meeting Place:	Health Learning Building (HLB) Auditorium on the 1 st floor	Office Hours:	by appointment

TRANSFORMATIVE TEAMS IN HEALTHCARE: ADVANCED INTERPROFESSIONAL SEMINAR ON COMMUNICATION AND COLLABORATION

Class Location: Most of the classroom sessions will take place at the Auditorium of UT's Health Learning Building (HLB) Auditorium. The Auditorium is located on the 1st floor of the building. The opening and closing session for each semester will be in a larger room location and are noted on the session schedules at the end of the syllabus.

Parking: Parking lot 108 is the closest UT parking lot to the HLB. However, this lot can close for events at the Frank Erwin Center. Other close parking options are the Trinity Parking Deck or the C lot near the School of Social Work.

Course Directors for Respective Professional Programs:

John Luk, MD john.luk@utexas.edu
Dell Medical School

Gayle Timmerman, PhD gtimmerman@mail.utexas.edu
School of Nursing

Veronica Young, PhD
College of Pharmacy patrick.davis@austin.utexas.edu

I. STANDARDIZED COURSE DESCRIPTION

This course brings together students in medicine, social work, pharmacy and nursing to learn about and actively practice interprofessional, team-based health care. Experiential learning is emphasized and interwoven with team reflective sessions and activities. Course content will be focused on the core competencies of values and ethics for interprofessional practice, roles and responsibilities, interprofessional communication, and teams and teamwork (IECEP, 2011). The course will be taught in a flipped classroom where students will complete pre-work for each class and come prepared to engage in team discussion and activity. The goals of the course are to explore interprofessional team work; to introduce students to the backgrounds and contributions of different professions and teams; to provide

examples of highly functional vs. dysfunctional team interactions; and to understand integrated behavioral health for patient care. UT Austin social work, pharmacy, nursing students and medical students will work together to discover the knowledge, skills, and attitudes for successful interprofessional work. Prior to class sessions, students will have assigned readings and written assignments to complete. Course activities will call upon interprofessional student teams to jointly complete exercises and experiences. Toward the end of the first semester student teams will apply the course material to develop, implement, and study a community-based interprofessional healthcare issues of their choice. Course faculty members will provide mentorship on the community projects. The capstone event for the first semester will be Kickstarter videos for the community projects. In the second semester, the capstone event will include an interprofessional team simulation.

II. STANDARDIZED COURSE OBJECTIVES

Upon completion of this course, students will be able to:

1. Demonstrate mutual respect, trust, and integrity while valuing differences when working with members of other professions, based on the common goal of providing high quality, patient-centered health care.
2. Discuss essential elements of effective interprofessional communication and interprofessionality.
3. Understand models of integrated behavioral health in current health care settings
4. Develop competencies in culturally and linguistically competent health care service delivery.
5. Explore the importance of values and ethics in interprofessional practice
6. Evaluate interprofessional successes and challenges in existing healthcare practices
7. Clarify the knowledge base, skills and resources different professions contribute to a health care problem, and develop understanding and respect for those contributions.
8. Explore teamwork and overlapping roles and responsibilities of HC team members.
9. Clarify boundaries and responsibilities unique to individual professions.
10. Demonstrate knowledge of integrated behavioral health interventions such as brief motivational interviewing.
11. Design and implement a community based project on interprofessional skills.
12. Demonstrate an understanding of contemporary health care issues related to societal, political and organizational changes in health care.
13. Demonstrate an understanding of the nature of illness, its multidimensional aspects and the interrelationship between environmental, social, psychological, and biological factors in its cause, course and outcome.
14. Demonstrate an understanding of the dimensions of practice in the context of health care and multidisciplinary practice.

III. TEACHING METHODS

This course is designed to include a variety of teaching/learning methodologies to achieve the course objectives. These activities will include readings, writings, discussions, lectures, speakers, videos, in-class group activities, student presentations, self-reflection and community experience. As this is a seminar course, most of the learning will take place in class discussions. The course will be co-taught by faculty from nursing, social work, pharmacy, and medicine. Please be prepared to engage with the readings, professor, team facilitators and your classmates in intellectual discussion of the topics covered in this course.

IV. READINGS

Will be posted on Canvas weekly

V. COURSE REQUIREMENTS

Your grade for the course will be evaluated based upon the following:

Fall Semester Team Community Experience

In collaboration with Dell Medical School's Center for Place-Based Initiatives, teams will have the opportunity to create a video that supports the development of select proposals submitted by community members. These selected proposals will be ones which would benefit from your partnership with community members to improve the proposals' eligibility and appeal to the Center for Place-Based Initiatives' Call for Ideas. More information will be provided by the Course Directors.

Fall and Spring Semester Interprofessional Team Simulations

In the Fall and Spring Semesters, student teams will undergo a simulation experience in which they will apply the course content in a simulated patient/client encounter. These will take place toward the end of the semesters. More information will be forthcoming from the Course Directors.

Self-Assessment Assignment

Toward the end of the semester, you will be assigned to complete a self-assessment in response on your team contributions, learnings, and leadership. The assignment will be uploaded to each discipline's CANVAS site for your course directors' review and comment.

Team Kahoot!

At the start of each session, teams will take part in a Kahoot! that covers the advance preparation material prior to each session. This is a team competition. Teams will receive points for speed and accuracy of answer choice submission. Each question will have four possible answer choices. Each team will select one team member to submit answers for each session. This role should be rotated among team members. Scores will be made public to the class. The top performing teams will be recognized at the course close.

In preparation for this experience, please learn more about Kahoot!: <https://kahoot.com/what-is-kahoot/>. Please install the free Kahoot! app from your smart device app store by the first class.

Mastery of Knowledge Assessments

At the wrap up session of each semester, you will take a 45-minute, multiple-choice question quiz of their knowledge progress. Content for these quizzes will be drawn from the advance preparation material and the semester modules. A sample practice quiz will be released toward mid-semester via CANVAS. A score of 70% is required for quiz passage. In the quiz, you will also have three optional open-ended response opportunities to which you could choose to elaborate your answer choice rationale for three quiz questions. If you do not obtain a minimum score of 70%, course directors could review your optional explanations with the possibility of granting extra credit.

Learner Reflections

Though the course experiences are team-centered, written reflections will provide you with an individual opportunity to consider the relevance and sense of the course content and experiences to your ongoing studies and future practice. You will be assigned an end-of-course reflection assignment through your respective program's CANVAS site.

Course and Faculty Team Facilitator Evaluations

You will receive instructions for course and faculty team facilitator evaluations toward the end of the semester. Your candid responses will help course directors and faculty team facilitators improve the course experience and content.

Grading Policy

The Foundations course will be on a PASS/FAIL grade. Students for all programs will be graded for the Foundations course on a PASS/FAIL basis.

Students would receive a PASS grade in this course if ALL of the following criteria are satisfied:

- Punctual attendance of all assigned sessions and/or successful remediation as prescribed by the course directors
- Satisfactory completion of all assignments (including mastery of knowledge quiz) by due dates and/or successful remediation as prescribed by the course directors
- Timely completion of all assigned assessments by due dates
- Timely completion of course and facilitator evaluations by due dates
- Consistent adherence to student expectations as elaborated by the course syllabus

Presence of ANY of these elements places the student AT RISK for failing the course:

- Referral from course faculty member due to concerns of professionalism or performance in the course
- Referral from team peer members due to professionalism or performance in the team
- Unexcused absence from assigned session
- Tardy arrival or premature departure from assigned session without advance permission from course director
- Missed assignment due date

Presence of ANY of these elements places the student at GREATEST RISK for failing the course:

- Repeated concerns raised about professionalism or performance
- Repeatedly missed assignment due dates
- Repeatedly late or absent from assigned sessions without advance permission from the course director

Students at risk for failing the course will be required to meet with the course director to:

- Review the risk factors for course failure
- Draft and successfully implement a remediation plan

VII. CLASSROOM POLICIES AND PRACTICES

1. The class experience is co-constructed and students are expected to attend class regularly and to participate in an interactive framework between collegiate students and professor. Students are expected to **complete the readings prior to class** and should be well prepared to participate in discussions and experiential learning assignments. Failure to attend class and demonstrate through discussions that one has comprehended the readings will be considered in assigning the final grade.

Punctuality is an important professional practice. Class will begin promptly at 2:00 and end at 5:00. A student is considered absent if they arrive more than 10 minutes late to class, leave early, or are unable to come to class. Absences may result in a reduction of grade.

The classroom is an opportunity to practice professional demeanor and mutual respect. We share the class as a time to learn in a safe and nonjudgmental environment. Consequently, disrespect toward others is not tolerated and will be handled directly and in the context in which it occurs. In order to facilitate classroom communication and learning, phone calls, pagers, and other communication devices are restricted from being on or should be placed in ‘silent’ mode while in class. Since the class is discussion-based, no laptops may be used during class (unless specified by the instructor).

2. Except in the case of extended emergencies, and then only with the permission of the professor, **late assignments will not be accepted without penalty**. Students are expected to turn in all required assignments on the agreed upon due date **at the beginning of class**. Assignments turned in after class starts will be considered late.

On those rare occasions that students are unable to attend their assigned session, students will be expected to complete remediation work. Students need to notify the Dr. Jones of their anticipated absence or emergency absence. Students will make up the missed session with assigned remediation work that will be posted on Canvas with the appropriate module.

3. If students are concerned about their class performance, the professor is more than willing to work with them to help improve their understanding of the class material of the assignments *prior to the end of the semester*. **Final grades assigned in the course are not negotiable**.
4. The ability to write in a professional manner is very important for health care professionals. Written work must be typed, edited for grammatical, spelling and typographical errors. Work will be grade based on the American Psychological Association (APA- 6th edition) guidelines for references and citations.
5. Student feedback is welcome. Students are also encouraged to provide feedback during office hours, by phone, or appointment. The professor will return phone calls and emails during scheduled office hours.
6. All students are expected to maintain confidentiality regarding all shared professional and personal information related to agencies, clients or the experiences of other students.

THE UNIVERSITY OF TEXAS HONOR CODE. The core values of The University of Texas at Austin are learning, discovery, freedom, leadership, individual opportunity, and responsibility. Each member of the university is expected to uphold these values through integrity, honesty, trust, fairness, and respect toward peers and community.

PROFESSIONAL CONDUCT AND CIVILITY IN THE CLASSROOM. The professor expects students to act as professionals in class. This means students should arrive on time for class, be prepared to participate in the class discussion, and show respect for one another’s opinions. A course brings together a group of diverse individuals with various backgrounds. Students are influenced and shaped by such factors as ethnicity, gender, sex, physical abilities, religious and political beliefs, national origins, and sexual orientations, among others. We expect to learn from each other in an

atmosphere of positive engagement and mutual respect. Social Work also deals with complex and controversial issues. These issues may be challenging and uncomfortable, and it would be impossible to offer a substantive classroom experience that did not include potentially difficult conversations relating to challenging issues. In this environment we will be exposed to diverse ideas and opinions, and sometimes we will not agree with the ideas expressed by others. Nevertheless, the professor requires that students engage one another with civility, respect, and professionalism.

UNANTICIPATED DISTRESS. Students may experience unexpected and/or distressing reactions to course readings, videos, conversations, and assignments. If so, students are encouraged to inform the professor. The professor can be responsive and supportive regarding students' participation in course assignments and activities, but students are responsible for communicating clearly what kind of support is desired. If counseling is needed, students may contact a service provider of their choosing, including the UT Counseling Center at [512-471-3515](tel:512-471-3515) or online at <https://cmhc.utexas.edu/>.

POLICY ON SOCIAL MEDIA AND PROFESSIONAL COMMUNICATION. Public social networks are not private. Even when open only to approved or invited members, users cannot be certain that privacy will exist among the general membership of sites. If social work students choose to participate in such forums, please assume that anything posted can be seen, read, and critiqued. What is said, posted, linked to, commented on, uploaded, subscribed to, etc., can be accessed and archived, posing potential harm to professional reputations and prospective careers.

Social work students who use social media (i.e. Facebook, Twitter, etc.) and other forms of electronic communication (i.e. blogs, etc.) must be mindful of how their communication may be perceived by clients, colleagues, faculty, and others. Social work students are expected to make every effort to minimize material which could be considered inappropriate for a professional social worker in training. Because of this, social work students are advised to manage security settings at their most private levels and avoid posting information/photos or using any language that could jeopardize their professional image.

Students are asked to consider the amount of personal information posted on these sites and are obliged to block any client access to involvement in the students' social networks. Client material should not be referred to in any form of electronic media, including *any* information that might lead to the identification of a client or compromise client confidentiality in *any* way. Additionally, students must critically evaluate any material that is posted regarding community agencies and professional relationships, as certain material could violate the standards set by the School of Social Work, the Texas Code of Conduct for Social Workers, and/or the NASW Code of Ethics.

Social work students should consider that they will be representing professional social work practice as well as The University of Texas at Austin School of Social Work program while in the classroom, the university community, and the broader area communities.

POLICY ON SCHOLASTIC DISHONESTY. Students who violate University rules on scholastic dishonesty are subject to disciplinary penalties, including the possibility of failure in the course and/or dismissal from the University. Since such dishonesty harms the individual, all students, and the integrity of the University, policies on scholastic dishonesty will be strictly enforced. For further information, the student may refer to the Web Site of the Student Judicial Services, Office of the Dean of Students: <http://deanofstudents.utexas.edu/sjs/>.

USE OF COURSE MATERIALS. The materials used in this course, including, but not limited to exams, quizzes, and homework assignments, are copyright protected works. Any unauthorized duplication of the course materials is a violation of federal law and may result in disciplinary action being taken against the student. Additionally, the sharing of course materials without the specific, express approval of the professor may be a violation of the University's Student Honor Code and an

act of academic dishonesty, which could result in further disciplinary action. This sharing includes, among other things, uploading class materials to websites for the purpose of distributing those materials to other current or future students.

DOCUMENTED DISABILITY STATEMENT. Any student who requires special accommodations must obtain a letter that documents the disability from the Services for Students with Disabilities area of the Division of Diversity and Community Engagement (471- 6259 voice or 471-4641 TTY for users who are deaf or hard of hearing). A student should present the letter to the professor at the beginning of the semester so that needed accommodations can be discussed and followed. The student should remind the professor of any testing accommodations no later than five business days before an exam. For more information, visit: <http://diversity.utexas.edu/disability/>.

RELIGIOUS HOLIDAYS. By UT Austin policy, students must notify the professor of a pending absence at least fourteen days prior to the date of observance of a religious holy day. If the student must miss a class, examination, work assignment, or project in order to observe a religious holy day, the professor will give the student an opportunity to complete the missed work within a reasonable time after the absence.

TITLE IX REPORTING. In accordance with Title IX of the Education Amendments of 1972, the University of Texas at Austin is committed to maintaining a learning environment that is free from discriminatory conduct based on gender. Faculty, instructors, staff, and/or teaching assistants in their supervisory roles are mandated reporters of incidents of sex discrimination, sexual harassment, sexual violence, or sexual misconduct. Students who report such incidents will be informed of University resources. Incidents will be reported to the University's Title IX Coordinator and/or the Title IX Deputy for the SSW, Professor Tanya Voss. Students, faculty and staff may contact Professor Voss to report incidents or to obtain information. Further information, including student resources related to Title IX, may also be found at <http://socialwork.utexas.edu/dl/files/academic-programs/other/qrg-sexualharassment.pdf>.

CAMPUS CARRY POLICY. The University's policy on concealed fire arms may be found here: <https://campuscarry.utexas.edu>. You also may find this information by accessing the Quick Links menu on the School's website.

CLASSROOM CONFIDENTIALITY. Information shared in class about agencies, clients, and personal matters is considered confidential per the NASW Code of Ethics on educational supervision and is protected by regulations of the Family Educational Rights and Privacy Act (FERPA) as well. As such, sharing this information with individuals outside of the educational context is not permitted. Violations of confidentiality could result in actions taken according to the policies and procedure for review of academic performance located in sections 3.0, 3.1, and 3.2 of the Standards for Social Work Education.

USE OF E-MAIL FOR OFFICIAL CORRESPONDENCE TO STUDENTS. Email is recognized as an official mode of university correspondence; therefore, students are responsible for reading their email for university and course-related information and announcements. Students are responsible for keeping the university informed about a change of e-mail address. Students should check their e-mail regularly and frequently—daily, but at minimum twice a week—to stay current with university-related communications, some of which may be time-sensitive. Students can find UT Austin's policies and instructions for updating their e-mail address at <http://www.utexas.edu/its/policies/emailnotify.php>.

SAFETY. As part of professional social work education, students may have assignments that involve working in agency settings and/or the community. As such, these assignments may present some risks. Sound choices and caution may lower risks inherent to the profession. It is the student's

responsibility to be aware of and adhere to policies and practices related to agency and/or community safety. Students should notify the professor regarding any safety concerns.

BEHAVIOR CONCERNS ADVICE LINE (BCAL). If students are worried about someone who is acting differently, they may use the Behavior Concerns Advice Line to discuss by phone their concerns about another individual's behavior. This service is provided through a partnership between the Office of the Dean of Students, the Counseling and Mental Health Center (CMHC), the Employee Assistance Program (EAP), and The University of Texas Police Department (UTPD). Call [512-232-5050](tel:512-232-5050) or visit <http://www.utexas.edu/safety/bcal>.

EMERGENCY EVACUATION POLICY. Occupants of buildings on the UT Austin campus are required to evacuate and assemble outside when a fire alarm is activated or an announcement is made. Please be aware of the following policies regarding evacuation:

- Familiarize yourself with all exit doors in the classroom and the building. Remember that the nearest exit door may not be the one you used when entering the building.
- If you require assistance to evacuate, inform the professor in writing during the first week of class.
- In the event of an evacuation, follow the professor's instructions.
- Do not re-enter a building unless you are given instructions by the Austin Fire Department, the UT Austin Police Department, or the Fire Prevention Services office.

GRADING SCALE

94.0 and Above	A
90.0 to 93.999	A-
87.0 to 89.999	B+
84.0 to 86.999	B
80.0 to 83.999	B-
77.0 to 79.999	C+
74.0 to 76.999	C
70.0 to 73.999	C-
67.0 to 69.999	D+
64.0 to 66.999	D
60.0 to 63.999	D-
Below 60.0	F

VIII. COURSE SCHEDULE

Sessions

All sessions are 2pm to 5pm unless otherwise noted. All module sessions will take place in the Dell Medical School Health Learning Building (HLB) unless otherwise noted.

Grading Rubric: It's about your TEAM work!

Grade Elements	Assessment	Pass Grade Threshold
T urnout (Attendance)	Attendance as gathered by Faculty Team Facilitator	Consistently identified as being on time
E ffort (Modeling team collaboration characteristics)	Team Self-Assessment to be completed collectively by team members and faculty team facilitators at the end of sessions	Consistently identified as meeting or exceeding expectations

A ssignments	Fall Semester 1. Team Simulation 2. Team Community Experience 3. Self-Assessment 4. Learner Reflection	Satisfactory completion by assignment due dates. Please refer to the course common syllabus for assignment due dates
M astery (of Knowledge)	Knowledge progress multiple choice question quiz	Correctly answered 70% of examination questions

Assignments and Due Dates

Unless otherwise indicated by the course directors, assignments will be due by 11:59PM of the due dates.

Fall Semester 2017		Due Dates
Team Community Experience		Cohort 1: November 12, 2017 Cohort 2: November 19, 2017 Cohort 3: December 3, 2017
Knowledge progress quiz		December 8, 2017
Self-Assessment		December 11, 2017
Learner Reflections		December 11, 2017

Spring Semester 2018		Due Dates
Knowledge progress quiz		April 27, 2018
Self-Assessment		April 30, 2018
Learner Reflections		April 30, 2018

Sessions

All sessions are 2pm to 5pm unless otherwise noted. All module sessions will take place in the Dell Medical School Health Learning Building 1.111 (HLB) unless otherwise noted.

Fall Semester Sessions	Cohort 1	Cohort 2	Cohort 3
Course Kickoff and Orientation (ALL COHORTS)		September 1 Student Union Ballroom (Entrance next to Cactus Café)	
Session 1: Ethics/Values	September 8	September 15	September 22

Session 2: Roles/Responsibilities	September 29	October 6	October 13
Session 3: Interprofessional Communications	October 20	October 27	November 3
Session 4: Team Simulation	November 10	November 17	December 1
Semester Wrap Up. Mastery of Knowledge Assessment (ALL COHORTS)		December 8 San Jacinto Residence Hall Ground level, Rooms 207A-C	

****Please note that the sequence of the cohorts is different for the spring semester****

Spring Semester Sessions	Cohort 3	Cohort 1	Cohort 2
Session 6—Student Union Ballroom TeamSTEPPS® (ALL COHORTS)		January 19 Student Union Ballroom (Entrance next to Cactus Café)	
Session 7: Addiction Care	January 26	February 2	February 9
Session 8: Palliative Care	February 16	February 23	March 2
Session 9: Team Simulation	March 9	March 23	March 30
Session 10: Team Error Disclosure	April 6	April 13	April 20
Semester Wrap Up. Mastery of Knowledge Assessment (ALL COHORTS)		April 27 San Jacinto Residence Hall Ground level, Rooms 207A-C	